

Welcome to your
Library and Knowledge
Service!



The Christie Library & Knowledge Service Annual Report 2018-2019

2018-2019 has seen the continuing broadening of our reach. We have provided blogs for the Events Team to both promote and add value to their educational offer. We have introduced Randomised Coffee Trials and a Reading Group for staff, both of which address the Health and Wellbeing agenda within the Trust.

Key achievements

- Achieving 100% compliance in the Library Quality Assurance Framework (LQAF)
- Provided library services to NHS Digital for 2018-19 in conjunction with Mid Cheshire Hospitals NHS Foundation Trust Library
- 3 presentations accepted for the national 2018 Health Libraries Group conference
- North West Libraries' silver award for quality improvement
- Successful external bid to introduce virtual reality into the Trust

The team continue to work hard to deliver high calibre services for staff, learners and volunteers.



Mobilising Knowledge

We want to fully embed the library service within organisational activities, ensuring the mobilisation of evidence and the use of internally generated knowledge.

The Repository grows showcasing research activity

Each month we tweet a number of papers authored by our staff. This increases awareness of the breadth of research activity.



New to the Christie Repository

Oestradiol measurement during fulvestrant treatment for breast cancer.

British Journal of Cancer 2019



Christie Authors: Monaghan Phillip J; Armstrong Anne C; Higham Claire E; Salih Zena and Howell Sacha J

The LKS added 762 new items to the Repository this year and tweeted 96 of them. We now add open access papers and on average have 220 downloads a month, with visitors from across the world viewing the work of Christie researchers

Other achievements for 2018-2019:



Monthly reports for Research & Development on papers published using NIHR funding



Providing blog posts to enhance the educational offer of study days



Since September 2018, the LKS has been responsible for style checking and then adding new policy documents to HIVE on behalf of the Document Ratification Committee

"The library has played a pivotal role in protecting patients by driving high quality clinical care through disseminating best practice evidence based medicine to all its clinical staff" Tam Alsayed, Consultant, 2019

Health and Wellbeing



We deliver information services that have a positive impact on the health and wellbeing of patients, carers, the public and our staff.

Recognition by Health Education England for our patient book collection



Books supporting Patients, Carers, and Families

The librarians at Christie Hospital worked with the Cancer Information Centre to develop and deliver a range of books to support patients undergoing treatment for cancer, their carers and families.

The resources were taken from Books on Prescription lists, Macmillan and Cancer Research UK lists, and recommendations, and are based in the Chaplaincy and Cancer Information Centre helping to ensure the Trust caters to the holistic needs of the patient.

“ *I have never really enjoyed poetry anthologies but this was different - I engaged emotionally with so many of the poems* ”

Patient using the collection at Christie Hospitals NHS Foundation Trust



#AMillionDecisions
www.hee.nhs.uk/lks

Librarians and Knowledge Specialists bring the evidence to inform healthcare decisions

Other achievements for 2018-2019:



2 Randomised Coffee Trials connected 112 people. 100% survey respondents would participate again



Reading group established for staff which meets every 2 months on a Thursday lunchtime



We had a stall at the annual staff Health and Wellbeing event for the 4th year running promoting reading and its health benefits

"Felt nice to meet someone who I ended up having some things in common with, feels like a friendly face around." RCT survey respondent, 2018

Resources and Information



We ensure the availability of resources, evidence and information skills training to support our staff and learners; covering research, patient care, management and clinical decision making

Greater Manchester ebook collection

This collection started as a GM Cancer ebook collection suggested by the Christie LKS but proved so successful it has expanded to cover all aspects of medicine, management and study. A number of areas across NHS England are now looking to develop similar collections



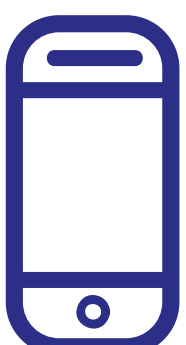
Other achievements for 2018-2019:



A double of the use of KnowledgeShare which provides targeted information



Refreshed our physical book collection with 281 new and updated titles being added



2 new journal titles added to the collection: JAMA Oncology and JCO Precision Oncology. Usage is possible from mobile phones using our BrowZine App

"They improve my awareness of anything to do with QI and innovation"
Joanne Woolley, Clinical Audit Manager on KnowledgeShare, 2019

Each year we survey the users of our service to check how we are doing and where we can improve our service. We also ask about what difference the library service has made to them. These are the combined results for 2018-19 showing the impact of the library service on our users

Having an
impact,
making a
difference

89%

contributed to personal development

56%

improved the quality of patient care

39%

reduced risk or improved safety

31%

saved money or contributed to financial effectiveness

56%

facilitated collaborative working

72%

assisted more informed decision making

64%

contributed to service development or delivery

Our staff impact stories

The Library and Knowledge Service contributes to more than the educational needs of staff

This literature review will form the basis of a systematic review of palliative radiotherapy in gynaecological cancer. It has also supported the development of an audit proposal to assess current practice within the department.”
(Anon: Survey)

“ The library provide a monthly literature search on Living With and Beyond Cancer; this search is shared with the UK Society for Endocrinology LWBC clinical network, which I am the convener of. This allows UK wide discussion on LWBC issues and the plan is to start a Twitter journal club based on the results of this.”
(Claire Higham, Consultant, 2019)

“The library sourced an article for me which was very helpful in agreeing strategy to stop neutropenic diets locally. This will allow patients access to appropriate nutrition. The article was helpful in supporting us to cease ineffective practices”
(Paul Chadwick, Consultant Microbiologist, 2019)

We evaluate our resources to ensure that we get the most from our budget. We also deliver services to another organisation and successfully bid for external funds to supplement our income.

Getting value for money

£4.26

Per download for ejournal access, would cost £10 per download from British Library

Tender £7.6k

For 2018-19 we provided Interlibrary loans and library guides to NHS Digital.

Blogs for Study Days

We support a number of study days by providing blogs that are used as part of their marketing strategy. Using tracking data a number of bookings have come direct from these blogs

£75,150 Generated from bid applications from the Library Development Fund and HEE.

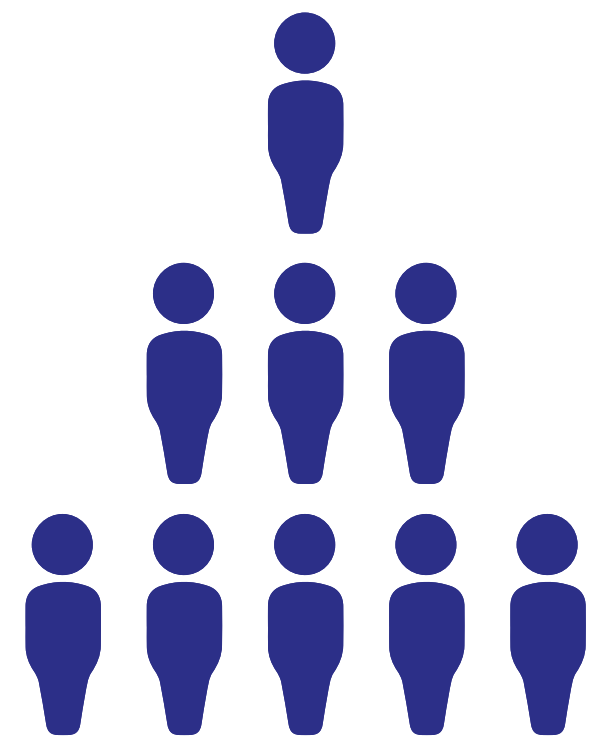
We used this money to:

- Purchase books for our staff, learners and patients
- To fund a virtual reality (VR) project to provide a 'sand pit' for staff to explore VR and to develop VR with the Technology Enhanced Learning (TEL) team

Fast Facts

100%

of attendees at our training would recommend the courses to their colleagues



4996
books
issued



5844
enquiries
answered



46%
% staff use
OpenAthens



762
Papers added
to Repository



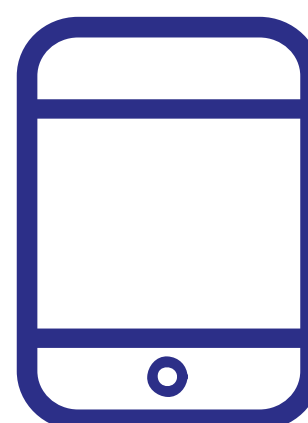
118
literature
searches



1278
Library
members



151
people
trained



20864
e-journal
accesses

Delivering a quality service



We have seen increases in social media engagement, delivery of tailored resources and services and the use of our electronic resources . For 2019-2020 we aim to continue to focus on our electronic delivery of resources whilst still providing customised services to our users

11%

increase in
OpenAthens
usage

138%

increase in
tailored posts
delivered

44%

increase in
literature
searches

46%

increase in
Twitter
followers

100%

LQAF
score

20%

increase in
use of
ebooks

30%

increase in
use of
UpToDate

27%

increase in
accesses
to e journals

Strategic Objectives 2019-2020



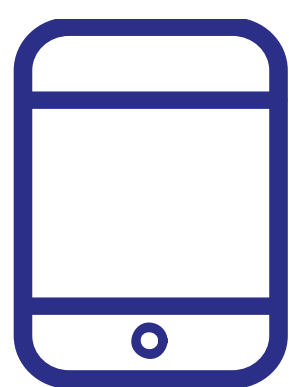
Below are our key priorities for the coming year which will help us to deliver the Trust and School of Oncology objectives



Cancer education for Greater Manchester: our focus is to work towards establishing a GM Cancer Library offer to all staff supporting cancer patients



To develop all staff and learners at the Christie to achieve their full potential: we will deliver a tailored learning unit on information skills for all new clinical fellows in the Trust



Digital by default: we will improve our electronic delivery of journal tables of content to ensure that the delivery of the latest research information is as smooth as possible .



Centre of excellence for technology enhanced learning: the library will provide a supported VR zone and will work with the TEL team in developing VR learning resources

