

1. Executive Summary

Library & Knowledge Services Strategy 2019-2024

Our vision is to provide evidence-based information at the point of need to improve patient care to the highest quality, we aspire to be business critical, we are an essential part to the delivery of patient care and aim to be realised

Key drivers: national and regional

- Enabling all NHS workforce members to freely access LKS
- Knowledge specialists to use their expertise
- Proactive and focussed service
- supplying the evidence base

Key drivers: local

- Collaboration
- Working with partners
- 4 signature behaviours
- Evidence-based information at the point of care
- Working together

Realising the Vision

Drivers

Investment

Re-structure

Technology

Leadership

Enablers

Service Level Agreements

Board Support

IT infrastructure

LKS Expertise

Utilizing technology and LKS expertise the service will be highly visible, business critical and essential to evidence-based culture of the Trusts

Year one
New Strategy written

Structure in place

Year two
RA transferred

Training developed
Links with procurement made
Links with patient
SLAs reviewed

Year three
LKS part of procurement process

Links made with communication and Research
95% LQAF

Year four
LKS part of research process

Links made with Universities
Internet and Intranet presence
97% LQAF

Year five
Business as usual

Horizon scan
100% LQAF

Surveys

Annual Report

LKS Quality Improvement

Impact

Statistics

Measuring Success