



Our Vision

Customer focussed, accessible and visible knowledge resources, services and skills
Support for the local health care community working and learning together more effectively

Our Goals

Customer focussed & accessible:
Easier, quicker and convenient access to the right knowledge when and where it's needed...

Visible:
Increase awareness and understanding amongst all stakeholders of the library's specialist skills and services and their benefits for patient care...

Learning & Working Together:
Greater engagement and sharing of knowledge and learning and its application to practice...

How we deliver our services

- Provide personalised services tailored to the individual's information needs**
- Ensure digital and mobile access to knowledge services and resources by default**
- Ensure greater awareness of services and resources**
- Promote Evidence Based Medicine in the workplace, working outside the traditional confines of the library service**
- Apply our specialist skills to directly support service improvement work and other development priorities**
- Promote the management & use of knowledge throughout the trust**
- Deliver information skills training and support staff to learn, engage and share knowledge using new technology and social media**
- Support the strategic education requirements of the Trust, promoting information and digital literacy amongst NHS staff & learners**
- Provide support for clinical and non-clinical research**
- Strengthen working relationships across the library community**