

# Strategic Plan 2016-2020

#### **Our Vision**

To advance excellence in the Trusts by delivering the best library and knowledge service possible, providing professional knowledge and evidence based resources to enhance patient care and safety.

#### **Our Mission**

To promote the understanding and practice of evidence based healthcare for all staff thus contributing to health improvement across the Essex community.

## Our Goals: we want to support Trust Objectives by...

...successfully connecting with other LKS in the local healthcare economy to deliver high quality library and knowledge services in support of the Essex Success Regime and Sustainable Transformation Plans





...being visible and having a demonstrable impact on the daily business of the Trust

...delivering a library and knowledge service to the highest standards as prescribed in the NHS Library Quality Assurance Framework





...giving all staff and students access to the resources and information they need to enhance their personal development and deliver the best possible care and experience for every patient.

.....delivering an efficient and costeffective service providing value for money for all our stakeholders ...facilitating and increasing the practice of evidence based healthcare ensuring best practice and positive, safe outcomes.

### Our Strategies: we will do this by...

...effecting transformational change, influencing the reconfiguration and direction of Trust services and the Essex Success Regime by acting as the organisation gateway to an accessible, high quality evidence base for corporate and clinical services.

...expanding the Clinical Librarian Service into new teams and departments thus enhancing access to the evidence base at the point of care.

...Increasing our involvement in Knowledge Management and Patient Information activities within the Trusts.

...purchasing the best combination of resources and services to provide value for money for all stakeholders.

...working collaboratively with educational leads and teams to deliver training programmes and relevant resources for all staff.

...using e-technologies and virtual access to enhance learning, education and research activities for all staff and patients

building our brand and reputation for excellence, providing value added to standards of quality and safety...

...continuing and expanding our work towards the creation and maintenance of merged high quality and streamlined LKS throughout Essex and the region.

Our Values...